

Supporting Your Company, Not Bad Mouthing It

A manager or supervisor could create more conflict inside the organization if he or she is not careful of his or her own attitudes.

He or she needs to be sure he or she doesn't find himself or herself using expressions like, "I don't see why they do it this way" or "They surely did foul up this new policy manual." Blaming others or bad mouthing the company rather than helping resolve conflicts.

The trouble with statements of this type is that there probably isn't any they in the

organization. We would have a hard time finding out who they are who do things certain ways or foul up new policy manuals.

make policies; people assign work; people set schedules; people work up budgets and-most of all - we need to realize that people change their minds.

Whoever the particular people are, they can usually be approached and are willing to discuss problems, policies, and schedules. So, contribute to resolving conflicts instead of creating or promoting one.



We need to realize that people do things; people